



Healthy Baby
Network

**Bilingual - Community Health Worker (FT)
Motherhood Program**

Position Summary:

The Bilingual Community Health Worker (BCHW) provides perinatal education, support, referrals, and care coordination during home visits for a caseload of high risk, vulnerable pregnant and parenting women with a goal of reducing barriers to care and achieving a healthy birth and postpartum outcome. The BCHW will carry a case load of non-English speaking clients (Spanish). The BCHW identifies and engages women who are Spanish speaking and pregnant, are likely to soon become pregnant, or are parenting to refer them to medical and support services and follows-up to ensure the connection is made. The BCHW works to establish and maintain trust, provides needed support and advocacy for Mothers and their families, and participates in regular review of program outcomes. This position is full-time (40 hours/week), and it is salary non-exempt. The Motherhood BCHW reports to the Motherhood CHW Supervisor.

Minimum Qualifications:

- Must be fluent in Spanish (read, write, and speak)
- Associate degree preferred in relevant field, or equivalent professional experience
- Ability to acknowledge, discuss, and address racial equity issues impacting health
- Strong written, verbal, interpersonal, organizational, and problem-solving skills
- Fluent in use of the internet and Windows-based computer systems
- Relevant knowledge of the community, community organizations, and community resources
- Knowledge of target population and areas/places to engage them
- Ability to walk or move for up to 4 hours and stand for extended periods at a time
- Ability to work flexible hours, including occasional evenings and weekend hours
- Valid NYS license, insurance, and reliable transportation

Duties and Responsibilities:

- Conducts outreach targeting the Spanish speaking community
- Translates documents as needed (Spanish to English/English to Spanish)
- Identify and assist individuals and families to access preventive and primary health care services (e.g., preconception care, family planning, prenatal care, immunization, pediatric care and care for acute, chronic, and communicable diseases, Early Intervention, WIC and other nutrition services, interconception care) with an emphasis on pregnant women not enrolled in health care or supportive services.
- Participate in program recruitment and outreach in the community
- Assess client requests for support and refer appropriately
- Coordinate outreach efforts with agency programs, events, and community activities



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- Provide assistance and/or referrals to obtain other support services such as housing, financial aid, food stamps, emergency food, clothing, transportation, translation, childcare, and other.
- Conduct basic assessments, assist families to identify needs, provide basic health information, and make appropriate referrals through monthly home visits.
- Provide advocacy, support, and follow-up to determine if services are received and assist families with identifying goals and health behavior changes.
- Provide home visiting services to approximately 25 clients at any given time (40 annually) and an additional 10-15 intermittent clients (clients who do not need intensive case management, who instead need referrals to community resources or services).
- Maintain consistent and accurate documentation of all attempted and actual client interactions in an electronic medical record system.
- Maintain knowledge of perinatal health, human services, and community resources
- Maintain a robust understanding of Rochester neighborhoods, their assets, and their challenges
- Communicate effectively with consumers, parents, their partners, families, and agency staff
- Assess and conduct quality improvement protocols in agency programs, outreach efforts, and cultural appropriateness
- Represent agency and program at relevant community collaborations and events
- Additional duties and responsibilities as assigned

Salary Range: \$52,000 - \$55,000

To apply, submit a cover letter and resume to Human Resources at hr@healthy-baby.net

Healthy Baby Network is an equal opportunity employer. We offer a generous benefits package, flexible work hours, and a collegial work environment. For more information about Healthy Baby Network, visit www.healthy-baby.net